City of Ladue
New Resident Information

Welcome to the City of Ladue. We are delighted to have you in our community.

The City of Ladue offers its residents a high quality of life and outstanding municipal services. We pride ourselves on our strong zoning regulations that sustain our park-like neighborhoods and appealing residential properties. Our first-rate Police and Fire Departments are equipped and trained to provide the utmost protection and our Public Works Department oversees and maintains our City's modern infrastructure. I am very proud of our hardworking municipal employees and very thankful for the support of the many residents who serve countless hours on our municipal committees and the City Council.

From our commercial areas that offer outstanding retail establishments, service providers and restaurants, to the excitement of our annual Dogwood Festival and Parade, to the beauty of our tree-lined streets and landscaped neighborhoods, Ladue is one of our area's most outstanding municipalities.

Please feel free to call me or stop by City Hall. I would love to meet you.

Sincerely,

Nancy Spewak, Mayor

314-993-3439 Email: nspewak@cityofladue-mo.gov

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What should I know or do as a new resident of the City of Ladue?

We here at City Hall understand that the process of relocating can be a very stressful time in your life and we try to make the process as easy as possible.

- Residential Occupancy Permits are not required by the City.
- Home inspections are generally not required unless the home has been vacant for more than 6 months or if it is a brand new home.
- We do ask that you stop in City Hall at 9345 Clayton Road to introduce yourself so you can get to know us and we can update our City database with your new information, that way you won't miss out on City notices, meetings, or events.
- Utility information and telephone numbers can be found on the "Helpful Numbers" page.
- If you have or are planning to install a home alarm system, a permit is required. The permit form is available on the City's website or in City Hall.
- The City has a Leaf and Brush Collection Program and Free Mulch Program. More information is available under the "City Services" page. A pick up schedule is available on the City's website.
- The City has licensed several Waste haulers to service Ladue. Residents are responsible for contracting services through one of the licensed haulers. The list is available on the "Helpful Numbers" page.
- Voter Registration is available at the St. Louis County Library at 1640 S. Lindbergh Blvd.
- The U.S. Post Office that services Ladue is located at 331 N New Ballas Rd. Creve Coeur, MO 63141

Phone Directory

CITY DEPARTMENTS

Administration

Assistant to the Mayor/City Clerk

Laura Rider	314-993-3439

Finance Department

Julie O'Guinn, Director	314-993-3439
Shelly Benson	314-993-3439
Jessica Kroner	314-993-3439

Building Department

Vicki Gant	314-997-6308

Court Administrator

Stephanie Davenport	314-993-3919

Police Department

Richard Wooten, Chief	314-993-1214

Fire Department

Steve Lynn, Chief	314-993-0181

Public Works Department

Anne Lamitola, Director	314-993-5665

Trash Haulers

Republic Services	314-731-7663
Waste Management	314-506-4700
Art's Hauling	314-739-2556
Compax Disposal	636-391-8922
J & K Hauling	636-949-5050
Novel Disposal	314-941-2275
Progressive Waste	636-321-2100

ELECTED OFFICIALS

Mayor

Nancy Spewak - Office - 314-993-3439

City Council

A. Charles Hiemenz	314-991-9176
John M. Howell	314-991-4051
Patrick Hensley	314-991-1063
John R. Fox	314-567-7773
William Brennan	314-991-8414
Hal Burroughs	314-963-3329

St. Louis County –

www.co.st-louis.mo.us

41 S. Central Ave. Clayton, MO 63105

Main Line	314-615-5000
Animal Control	314-615-0650
After hours	314-889-2341
Assessor's Office	314-615-2555
Board of Elections	314-615-1800
Collector's Office	314-615-5500
Health Department	314-615-0600
Library – 1600 S. Lindbergh	314-994-3300
Parks	314-615-7275

Helpful Numbers

Utilities

Ameren UE	314-342-1000
www.ameren.com	
AT & T	800-288-2020
www.att.com	
Laclede Gas	314-621-6960
www.lacledegas.com	
MO American Water	866-430-0820
	314-991-3404
www.amwater.com/moaw	
Metro Sewer District	314-768-6260
	866-281-5737
www.stlmsd.com	
Charter Cable	636-207-7011
	866-770-1837
www.charter.com	

Hospitals

Barnes Hospital	314-747-3000
Cardinal Glennon Children's	314-577-5600
Mercy Hospital	314-251-6000
Missouri Baptist Hospital	314-996-5000
St. Anthony's Medical Center	314-525-1000
St. Louis Children's Hospital	314-454-6000
St. Luke's Hospital	314-434-1500
St. Mary's Health Center	314-768-8000
Veteran's Med Center	314-487-0400

Miscellaneous

Poison Control Center	314-772-5200
Social Security Office	800-772-1213
Wildlife Hotline	636-492-1610
Wildlife Rescue	314-394-1880
Creve Coeur Post Office	314-432-3664
Dept. of Motor Vehicles	
*Clayton – 7638 Forsyth Blvd.	314-863-5331
*Creve Coeur – 12943 Olive Blvd.	314-878-2110
*Maplewood – 3238 Laclede Station Rd.	314-645-1044
*Olivette – 9652 Olive Blvd.	314-692-8222

Schools

Ladue School District	314-994-7080
Ladue Early Childhood Center	314-993-5724
Conway Elementary	314-993-2878
Reed Elementary	314-991-1456
Fifth Grade Center	314-983-5540
Ladue Middle School	314-993-3900
Ladue Horton-Watkins	314-993-6447
Annunziata School	314-997-7727
Community School	314-991-0005
Conway School	314-993-2878
John Burroughs	314-993-4040
MICDS	314-993-5100

Alarm Permitting

New residents must apply for an alarm permit when a new or existing alarm system is installed or activated. The cost for a permit is $75 per year and billed at the end of October and due December 31st. The application is available on the City's website or in City Hall.

Animal/Vector/Mosquito Control

- Domestic animal control services in the City of Ladue are provided by St. Louis County Animal Control. (314-615-0650 or after hours 314-889-2341)
- Wildlife such as deer and fox are common in Ladue. While this enhances our natural areas, it can become a nuisance in residential neighborhoods. The Bi-State Wildlife Hotline is a free service available to residents to help address wildlife conflict concerns with any species of animals. (636-492-1610) or www.wildlifehotline.com. If you see an animal in need of assistance please call Wildlife Rescue at 314-394-1880.
- The City of Ladue contracts with St. Louis County for mosquito control.

Building Permits

The purpose of issuing permits and performing ongoing project inspections is to insure the safety and protect the rights of all Ladue residents. The City of Ladue Building Department is responsible for issuing Building, Plumbing, HVAC, Wrecking, and Tree removal permits within the City. St. Louis County issues all electrical permits. A permit is a license that grants legal permission to start construction of a building project and the enforcement of the building and safety codes which have been adopted as law. Construction projects that require a permit may be performed only after securing a permit. Permits are usually required for most projects beyond cosmetic improvements, such as paint or shingles. This includes all new construction, landscaping, retaining walls, decks, interior and exterior remodels, additions, pools, fences, or tree removal, as well as any plumbing, HVAC, or electrical work. The best way to find out if you need a permit is to visit or call the Ladue Building Department at 314-997-6308.

Communication

The City of Ladue is committed to open and effective communication. We offer a variety of ways for residents to obtain information about public meetings, upcoming events, City ordinances, City financial information, and more. Please subscribe on our City website for e-mail notifications of important notices and events.

Brush Collection

A City-wide brush collection will be made March 1st – September 30th of each year. The City has set specific guidelines concerning what is accepted and how and where brush should be placed for collection. Please refer to the City's website for complete program details.

Leaf Collection

A City-wide leaf collection will be made October, November, December, and April. Notification cards will be sent out in September with your neighborhood schedule. The City has set specific guidelines concerning what is accepted and how and where leaves should be placed for collection. Please refer to the City's website for complete program details.

Free Leaf Mulch and Wood Chips

Leaf mulch and wood chips are free to Ladue residents. Delivery charges are $60 per dump truck & $30 per pick-up truck. The best leaf mulch is available Jan. 1st – Mar. 1st. Call Public Works to order at 314-993-5665.

Holiday Tree Collection

Holiday tree collection is throughout the month of January.

Garage/Estate Sale Permitting

Sales are permitted in the City of Ladue. If you are hiring someone to manage a sale they are required to obtain an Estate Sale Permit. The cost is $2 and is good for any sale for 3 years. If you are handling your own garage/yard sale, no permit is required. Please contact the Police Department (314-993-1214)

five (5) days prior to your sale so they can place "No Parking" signs on your street the date of the sale. There are some simple conditions for all sales:

- 1 sign on the property is permitted, no directional arrows are allowed
- No display or sale of property in the yard
- Not more than 1 sale per year, lasting more than 2 days in a row

Ordinances

A complete listing of the City of Ladue Municipal Code of Ordinances is available on the City website. An ordinance of particular interest is our Zoning Ordinance #1175 which contains subjects such as building regulations, zoning, lot setbacks, and yard regulations,

Public Use of Council Chambers

The City Council Chambers, when not in use by the City of Ladue, may be used by other governmental or quasi-governmental agencies for activities that are related to the performance of governmental services and by resident community groups and resident political forums. For more information or to schedule a meeting, please complete the form available on the City's website or in City Hall and contact the Administration Department at 314-993-3439 to discuss room availability.

Solicitors

The City of Ladue has strict regulations regarding door to door solicitation, including the option of being placed on our "No Solicitation List". This form is available on the City website or at City Hall. While Federal law states we cannot prohibit solicitation, the City of Ladue has instituted a rigorous licensing process that every solicitor must go through, including a Federal and State criminal background check. Licensed solicitors will have a Ladue I.D. available for your inspection upon request. If you are on the "No Solicitation List" and are contacted, or a solicitor will not show you their Ladue I.D., or if you witness someone canvassing in your neighborhood and would simply like Ladue Police to check on them, please immediately call the police, either 911 or the non-emergency line at 314-993-1214.

Trash and Recycling Programs

The City has licensed several trash haulers to service Ladue. Residents are responsible for contracting services through one of the licensed haulers. Home recycling is available in Ladue through your regular trash collector. Please contact your collector concerning days of service. Blue bags for the storage of recyclables are available at Schnucks or Schnarrs Hardware.

For information on electronics recycling, go to **www.witsinc.org**. This organization has recycling events throughout the year at several locations around the area.

For information on recycling or disposal of hazardous household products such as paint, fluorescent lamps, motor oil, and batteries go to **www.stlouisco.com/doh**

Website

Residents can receive the most up-to-date information about city news, events and services by visiting the city website at www.cityofladue-mo.gov

Message from the Police Chief

Dear Residents:

It is my honor to serve as the Chief of Police in the City of Ladue. On behalf of the 34 members of the police department, I welcome you to our city. We take great pride in delivering outstanding, respectful and compassionate police protection.

I am extremely proud of our department and the service we provide to the community. We exist to serve and continually seek new avenues to improve our effectiveness. I encourage you to contact us with feedback and suggestions as we continue our mission to provide excellent police service to all who live, visit or work in the City of Ladue.

In my 30 years with the Ladue Police Department, I am proud of its rich history, tradition and service to our community. The highly-trained men and women of the Ladue Police Department are dedicated to protecting the lives and property of the citizens of this community, preserving the peace, and preventing crime and preserving order.

The Ladue Police Department is committed to excellence in law enforcement and is dedicated to the people, and traditions of our City. Our daily actions both large and small demonstrate our dedication to making this City one of the most desirable residential communities in the country.

In dealing with the public, we adhere to the following core values:

- **We will always treat members of the public with respect and dignity and acknowledge the trust placed in us by our citizens with reverence.**

- **We will maintain the highest levels of integrity and professionalism in all our actions.**

- **The integrity of the Department must not be compromised. There can be no question or suspicion among the citizenry regarding Department ethics.**

- **We are committed to managing our resources in a careful, efficient and effective manner.**

Please feel free to contact me by phone, email, or in person anytime with a question, comment or concern!

Respectfully,

Chief Rich Wooten

(314) 993-1214

rwooten@cityofladue-mo.gov

Police Services

Directed Patrol

When requested, directed patrol will provide increased and specialized patrol of your subdivision to address any special concerns that may require this extra attention. Your district officer will provide personal surveillance to your residence until the matter is resolved. Please notify us if you need this service.

Security Survey

This service is available to both residents and businesses I the City of Ladue. Specially trained Detectives will respond to your business or home to give a thorough security assessment and offer suggestions on how to greatly decrease your chances of being a victim.

Subdivision Meetings

To facilitate the sharing of information between the Police Department and the residents, an Officer, upon invitation, will attend your subdivision meetings to provide a report of criminal activity in your area, educate citizens on crime prevention, and answer any questions on state and local ordinances.

Vacation Watch

If you're going to be away from home for a weekend or an extended period of time PLEASE notify the Police Department and an officer will physically monitor any activity at your home.

Message from the Fire Chief

The Ladue Fire Department is a full-service, professional department that provides fire suppression, rescue, Advanced Life Support Ambulance service, inspections and public fire prevention education programs for our residents.

We provide service to approximately 8,600 residents in 8.3 square miles. The Fire Department has 32 employees, twenty-nine of which are Paramedics. We have two fire stations, House 1 located at 9213 Clayton Road, houses our Advanced Life Support Ambulance and 1 Heavy Duty Rescue Pumper along with our administrative offices. House 2 located at 9911 Clayton Road houses a Heavy Duty Rescue Pumper. Each fire truck is always staffed with a minimum of three personnel, two of which are always Paramedics. Our Advanced Life Support Vehicle is always staffed with two Paramedic-Firefighters.

We have automatic mutual-aid with every city in the Greater St. Louis Area which provides for seamless response to ever the most challenging emergencies.

The Ladue Fire Department prides itself in being part of the community. We strive to provide a high quality of life for our residents, and take a modern day approach to firefighting and emergency medical services that emphasizes treating our community customers as extended family. We work together with other departments within the City of Ladue to provide excellent service and problem solving for our residents.

The mission of the Ladue Fire Department is to minimize the loss of life and property threatened by the hazards of fire, medical and rescue emergencies, and disaster situations in our community. We accomplish our mission through on-going training and procurement of quality equipment along with a dedicated and professional staff.

Again, thank you for taking the time to learn more about the Ladue Fire Department. We appreciate your interest. If you have any questions or comments, please feel free to contact me.

Best Regards,

Steve Lynn
Fire Chief
Office – 314-993-0181
Fax – 314-993-0412
Email – jbailot@laduefire.org

Fire Department Safety Tips

Fireplace Safety Rules

Fireplace safety

- Use natural logs. However, if you use the artificial logs, be sure to follow the directions on the package.
- Check your fireplace and chimney often and keep them clean and in good repair.
- Always make sure that a good fire screen is in front of the fireplace.
- Keep the damper open so the draft will remove all smoke and gases when the fireplace is on.
- Keep the area near the fireplace clear of materials like papers, books, toys, etc. Everyone should know about the possibility of flying sparks from the fire and what to do about them.
- Make sure that the fire is completely out before going to bed or if you plan to leave the house.

Fireplace Dangers

- Do not stack artificial logs in the fireplace as you would real wood.
- Do not use your fireplace if it has loose bricks or needs to be cleaned.
- Do not burn charcoal, coal or plastic materials (wrap, cups, plates, etc.).
- Do not burn garbage in the fireplace.
- Do not ever use gasoline or other such liquid to start or help a fire to start.
- Do not allow small children near the fireplace.
- Do not leave a fire unattended

Always keep a fire extinguisher close at hand. Make sure that everyone knows how to use it. Keep emergency telephone numbers on or next to the telephone.

PUBLIC WORKS DEPARTMENT

The Public Works Department takes pride in serving the residents of Ladue in a number of ways including the following:

- **Brush Removal and Leaf Collection Program**
  - Monthly Brush Collection: March – September
  - Fall Leaf Collection: October – December
  - Spring Leaf Collection: April
  - Christmas tree Collection: January
  - Composting of collected material into leaf mulch & wood chip mulch

- **Parks & Grounds**
  - Plant and maintain
    - Municipal Campus
    - Rodes Park
    - Edie's Mulch Site entrance
    - 65 Planters located predominantly in business district as well as Price/Ladue & Ladue & McKnight
    - Centennial Trail
    - Planting beds at Tilles Park and along Clayton Road at Price Road
    - Certain MoDOT landscape areas including portions of the Lindbergh/I-64 interchange and the Ladue/I-170 interchange

- **Fleet & Building Maintenance**
  - Procure and maintain the Public Works Department Fleet of Vehicles and Equipment
  - Perform routine preventive maintenance for Police and Administrative Department Vehicles
  - Building maintenance of Public Works Buildings
  - Aid other departments with building maintenance as requested

- **Public Roadway: Right-of-way maintenance**
  - Issuance and inspection of Excavation permits for all work within public right-of-way
  - Pavement Maintenance
    - Pot hole patching
    - Crack sealing
    - Concrete pavement repair
  - Snow and ice removal
  - Vegetation Management
    - Mowing and trimming along City maintained roadways
    - Flail mowing of overhanging vegetation
    - Tree removal and tree trimming
    - Emergency response for tree and debris removal within public right-of-ways
  - Bridge and culverts
    - Roadside swale installation and maintenance
    - Annual bridge and culvert inspection and maintenance
    - Flushing of bridges
    - Debris removal from culverts

- **Public Right-of-way Project Management**
    - Roadway improvements
    - Sidewalks
    - Bridge replacement
    - Traffic Signals
    - Beautification
    - Storm water improvements

Please call the Public Works Department if you have any questions at (314) 993-5665.

Yours very truly,

Anne C. Lamitola, P.E.

Director of Public Works