

# WHOM TO CALL AT AMEREN MISSOURI

(For Internal Use Only)

## Power Outages • Wires Down • Emergency Service

**1.800.552.7583** (toll free)  
24 hours/day, 7 days/week

## Street Lights

**1.800.552.7583** (toll free)  
24 hours/day, 7 days/week

Provide location and light number. Allow ten business days for repairs. Fax to **1.866.297.8054** or email at [SolutionsCenter@Ameren.com](mailto:SolutionsCenter@Ameren.com).

For street lights in the City of St. Louis, call the Citizens Service Bureau during regular business hours at **314.622.4800** and after hours at **314.647.3111**. Provide the light number and location.

## Account/Billing Information • Pay Bill • Report/View Outage Information • Enroll For Alerts

**AmerenMissouri.com**

## New Construction • Relocations New Dusk to Dawn Lighting • Service Upgrades • Temporary Service • Service Removals • Demolition Requests

**1.866.992.6619** (toll free)

Monday – Friday from 7:00am – 5:30pm  
Email: [ConstructionHotline@Ameren.com](mailto:ConstructionHotline@Ameren.com).

## Before You Dig

**811 or 1.800.DIG.RITE**

to locate underground utility lines! For incomplete underground locates call USIC (United States Infrastructure Corp.) at **1.800.762.0592**.

## To Have Wires Covered

**314.554.4063**

Monday – Friday, 7:30am – 4:00pm. Please allow 7-10 business days for completion.

## Pole Banners • Signs • Decorations **314.554.2129**

## Easements

**314.554.0760**

## Vegetation Management

**1.800.552.7583**

Ameren Missouri trims in rights-of-way and easements. Trees near electric lines that run from the main power line to your home/business – called a service drop – are the customer's responsibility. Ameren does NOT trim on private property. For concern about tree growth near the service drop, contact Ameren for an appointment to have the power disconnected for trimming. Ameren recommends that you hire a professional tree-trimming service to perform the work to ensure future growth does not interfere with power lines.

**NOTE: Ameren does NOT remove tree debris after storm clean-up.**

## Business and Community Relations Department:

**Stephanie Robinson**  
**314.554.2438**  
Cell: 314.637.6241  
[srobinson5@ameren.com](mailto:srobinson5@ameren.com)

**Page Selby**  
**314.554.2229**  
Cell: 314.540.5895  
[pselby@ameren.com](mailto:pselby@ameren.com)

